

ITU Academy

New features and

Guiomar Levi-Setti & Célia Pellet

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What's new on the
ITU Academy?

How does development happen on the ITU Academy?

- Meeting with our service provider on weekly basis to:
 - Troubleshoot difficult cases
 - Discuss proposals for new features and analyse potential solutions with budget estimations
 - Receive updates on current developments
- Internal team meeting at the end of the year (or weekly if needed)

ITU Academy is constantly improved and augmented... What is new since the start of the programme ?

- Features to accommodate the ATC programme:
 - Webpage for each Centre
 - Registration process & payment processes had to be tailored for each Centre
- Features related to courses
 - Added course restrictions (gender, country, age)
- Features related to users
 - Added profile fields (nationality, date of birth)
- Automation of ITU Academy (#Phase1)
 - Training outline
 - Data management (in progress)
 - Emails (in progress)

ITU Academy is constantly improved and augmented... What is coming next?

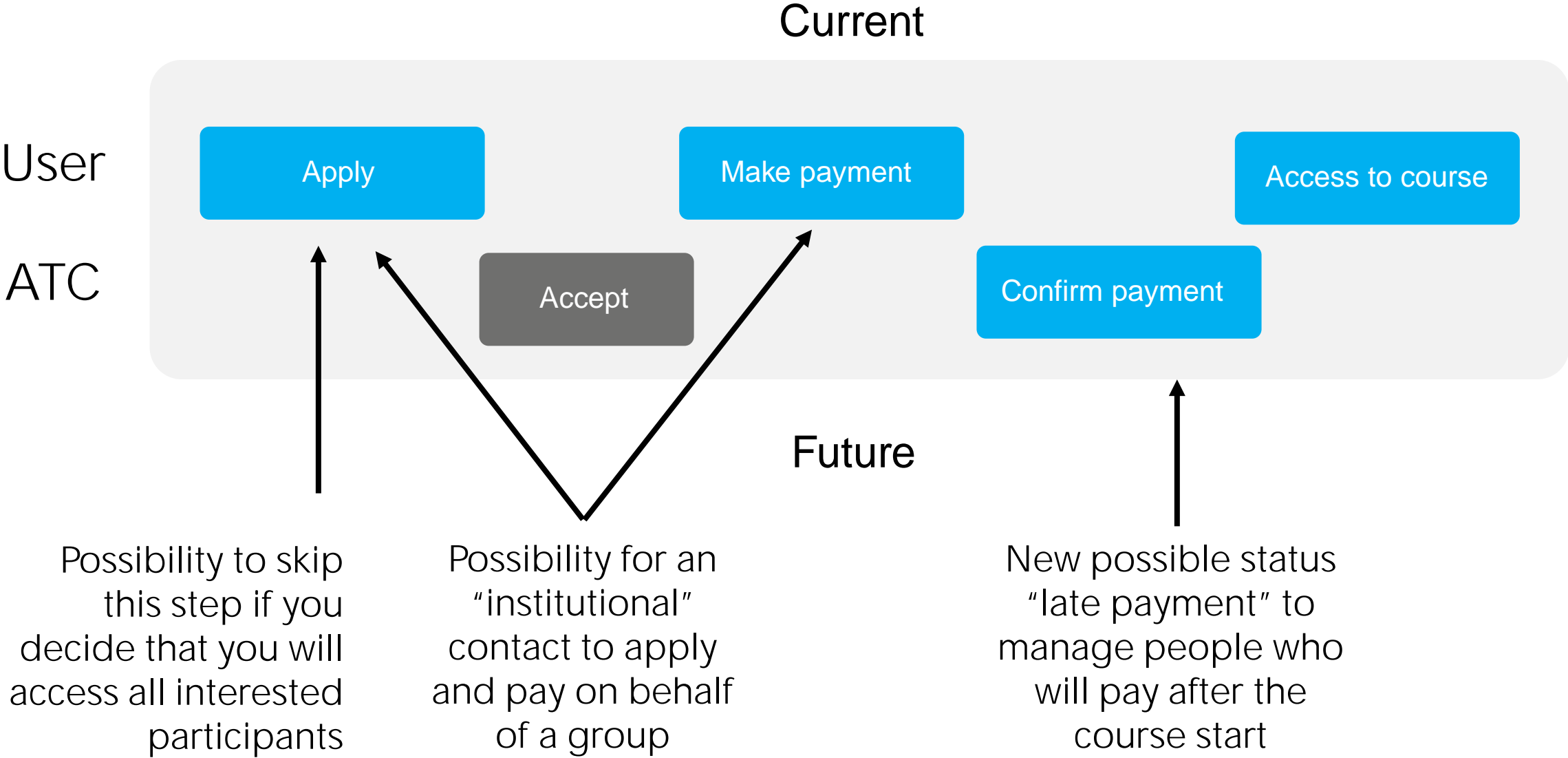
- Features related to the ATC programme:
 - Improvement of the registration process
 - Restoring the institutional contact capability
- Features related to accessibility and inclusivity:
 - Translation in 6 languages
 - Accessibility plugins
- Automation of ITU Academy (#Phase2)
 - End of Training Report data
 - Additional emails

Big picture

- Front-end redesign
- Enhanced user dashboard
- Learning paths (linked to the institutional contact capability)

The big scary thing...





Let's get your ideas...

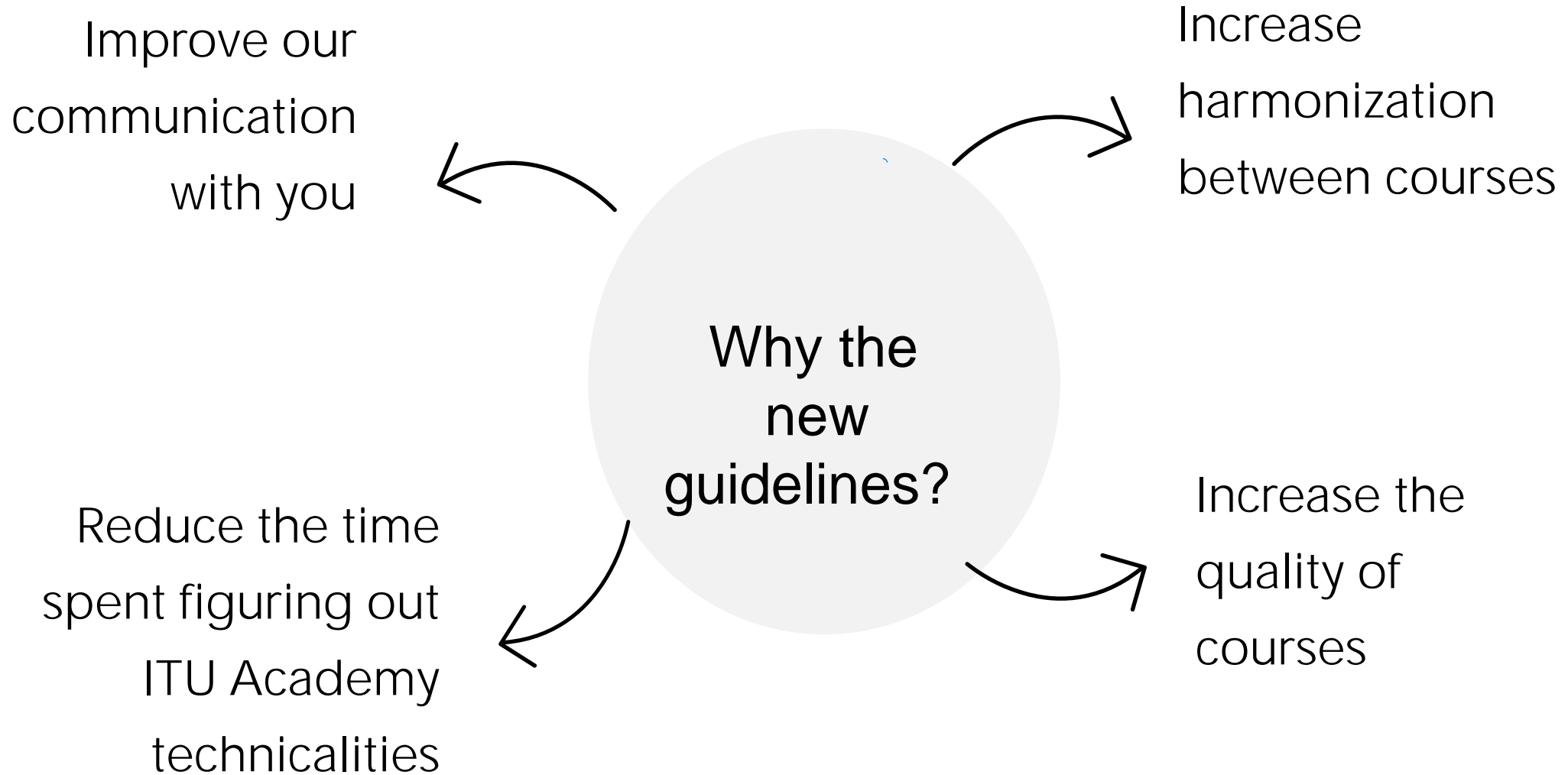
Any questions?

In terms of ATC programme operational guidelines, what's one area where you feel you need more clarity regarding the ITU Academy?

Discuss with the members of your table

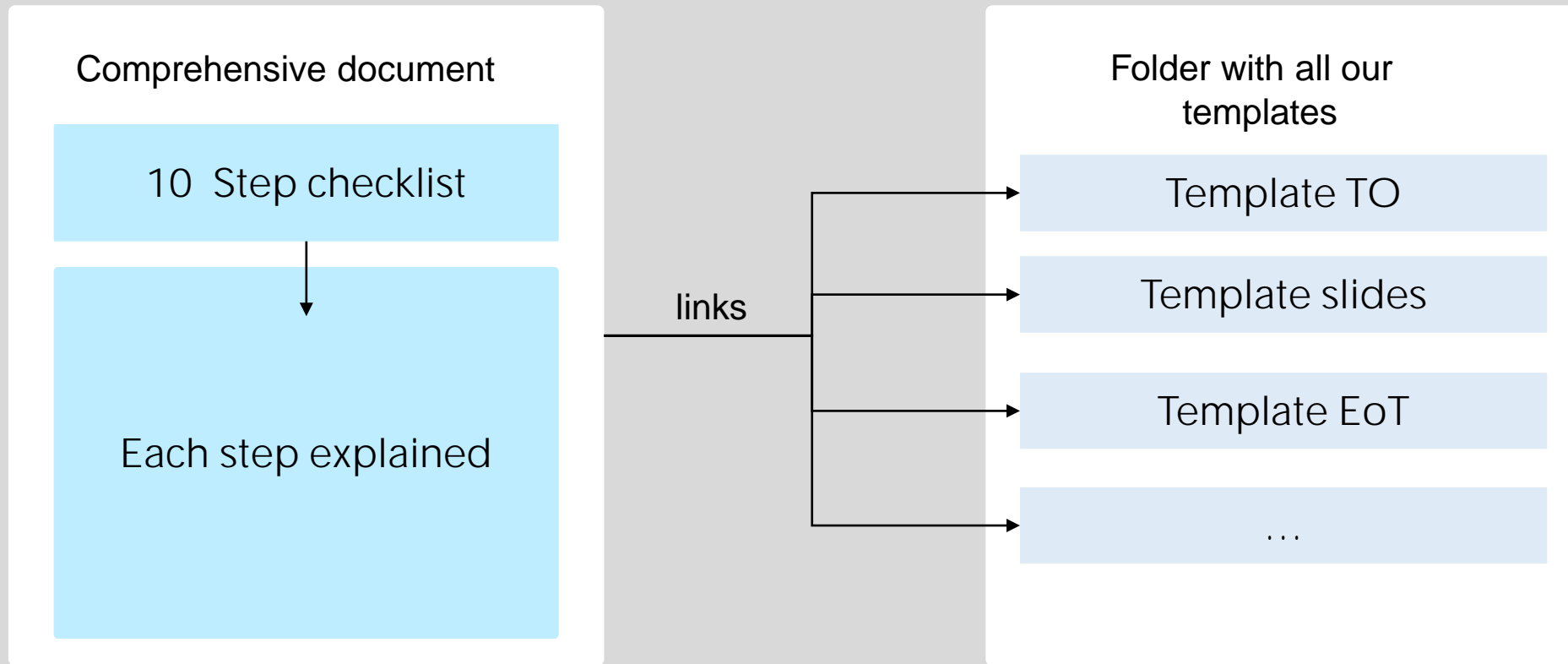
Making ITU Academy easier

New and improved guidelines



Easily accessible, all explanations & templates in one place

Microsoft Teams ITU Academy PM (available to all course coordinators)



The 10 steps of an ITU Academy course

Next steps

